

## Health & Dental Common Answers

All information about your coverage is available online at **student.greenshield.ca**Once on the page, select our school from the dropdown menu, NTH North Island College Students' Union.

Blackout period, a time when your plan is open for use but not to direct billing or online access. These periods are **September 1-October 15**<sup>th</sup> for Fall enrollment and **January 1-February 15**<sup>th</sup> for Winter enrollment. No online access is available at this time or help from Green Shield directly. Please direct all queries to your Students' Union during these times.

To access your plan online and for use at dental offices & pharmacies *after blackout periods*, use your Green Shield ID number; NTH followed by your student number-00. This does not include any preceding zeroes. Eg. 00987123 is NTH987123-00

654987 is NTH654987-00

To register online, you must use your name as it appears on your student record, *after blackout period*. Once you have registered online with a desktop computer, you can download the GSC on the Go! App in any app store. You can print a coverage card at this time, though it is not necessary.

You have 80% coverage on basic and basic comprehensive dental work with a maximum reimbursement of \$600 per benefit year. See **student.greenshield.ca** for more information.

You have 80% coverage on prescription access. This coverage is balanced with Medical Services Plan (MSP) coverage in the FairPharmacare Program. Your pharmacist, with your plan ID can best explain this coverage balancing. There is a \$2000 limit per benefit year.

Optometric exams are \$100 every 2 years based on date of first paid claim with \$125 every 24 consecutive months based on date of first paid claim for corrective lenses.

Paramedical coverage (Acupuncture, Chiropractor, Podiatrist, Registered Massage Therapy, Naturopath and Speech Therapy) coverage is \$50 per visit, with \$300 per benefit year maximum with EACH discipline. Counselling services are \$75 per visit to a maximum of \$575 per benefit year.

For complete information please start with student.greenshield.ca

Contact **healthanddental@nisu.ca** for further questions.

Use your plan, Be Well! ♥ NISU